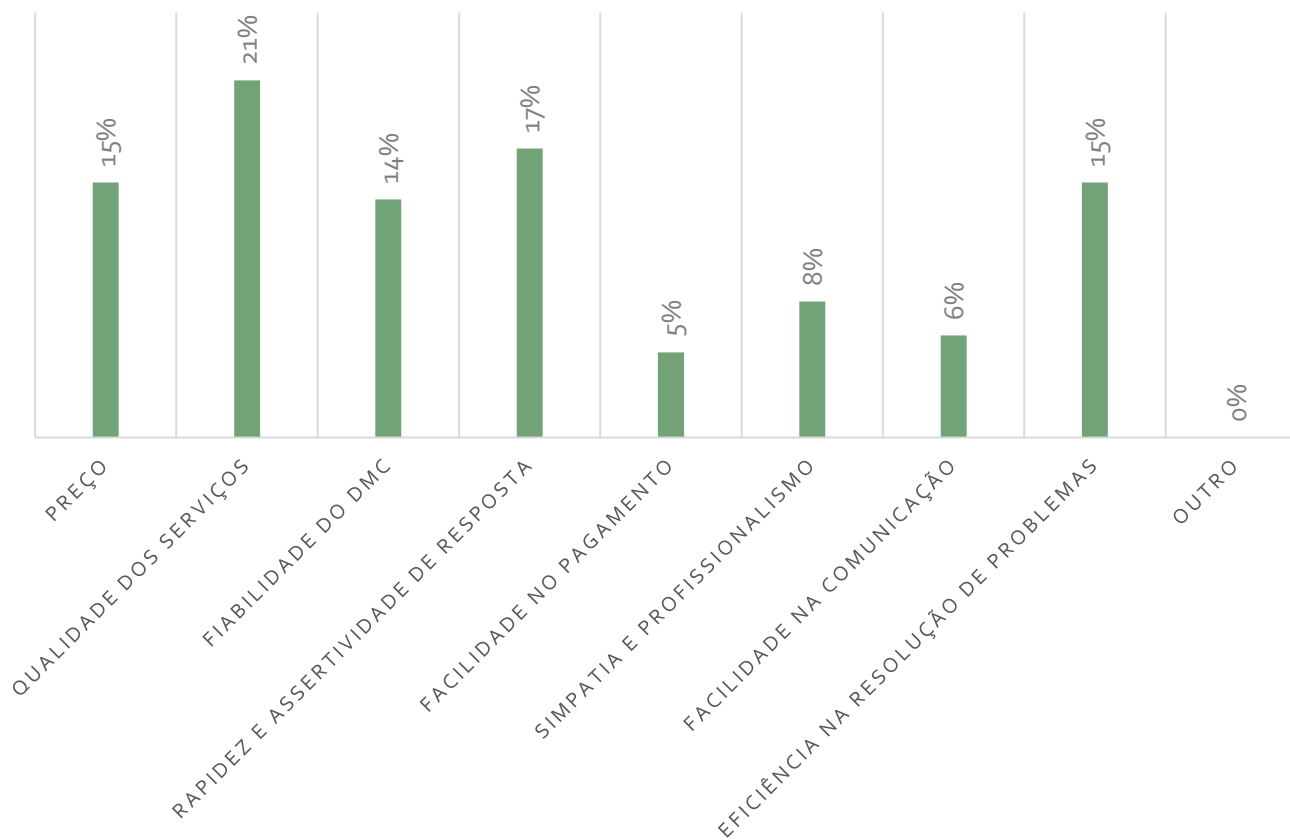


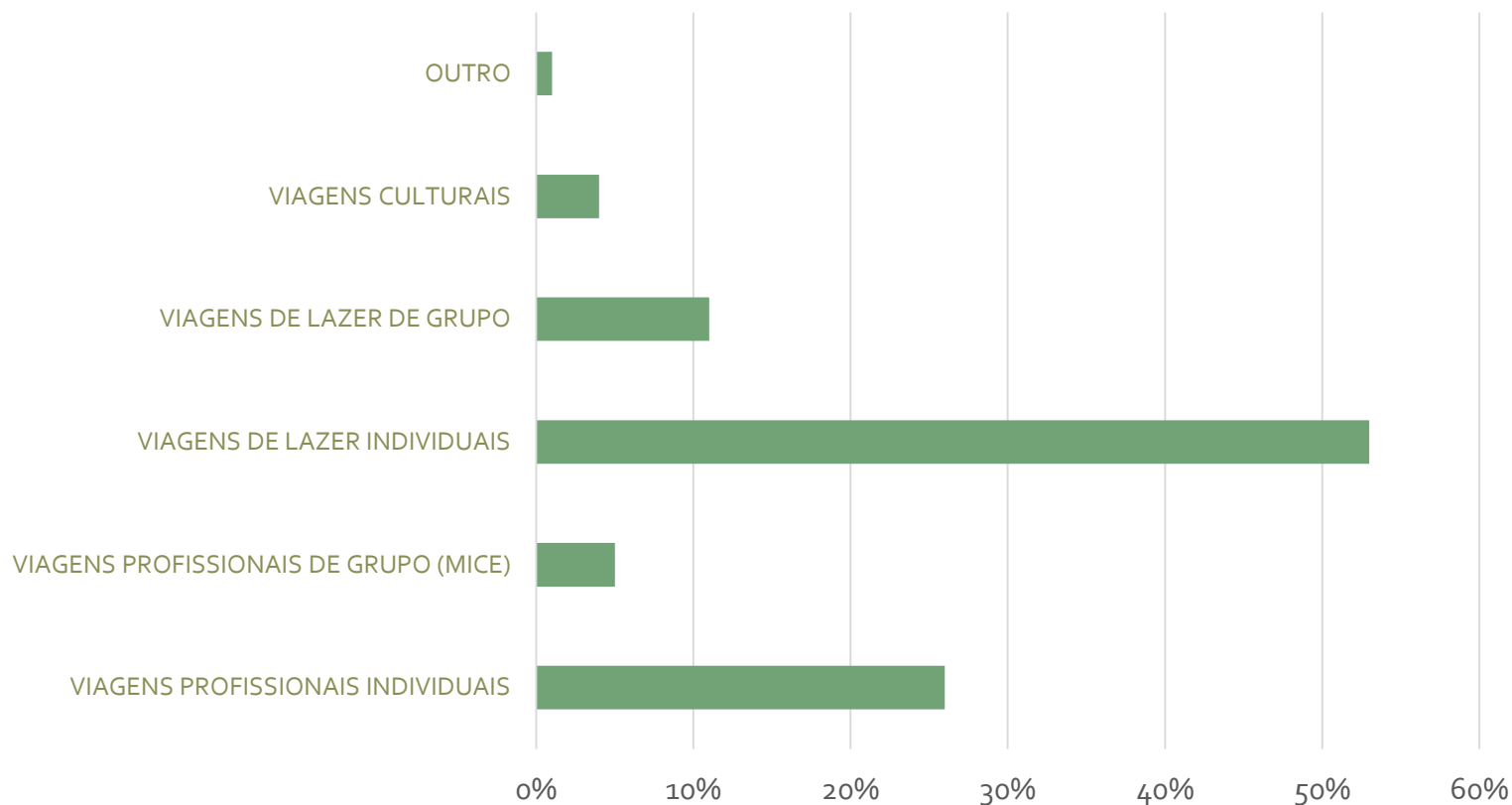
I  **BRASIL**

DMC QUALITY SURVEY

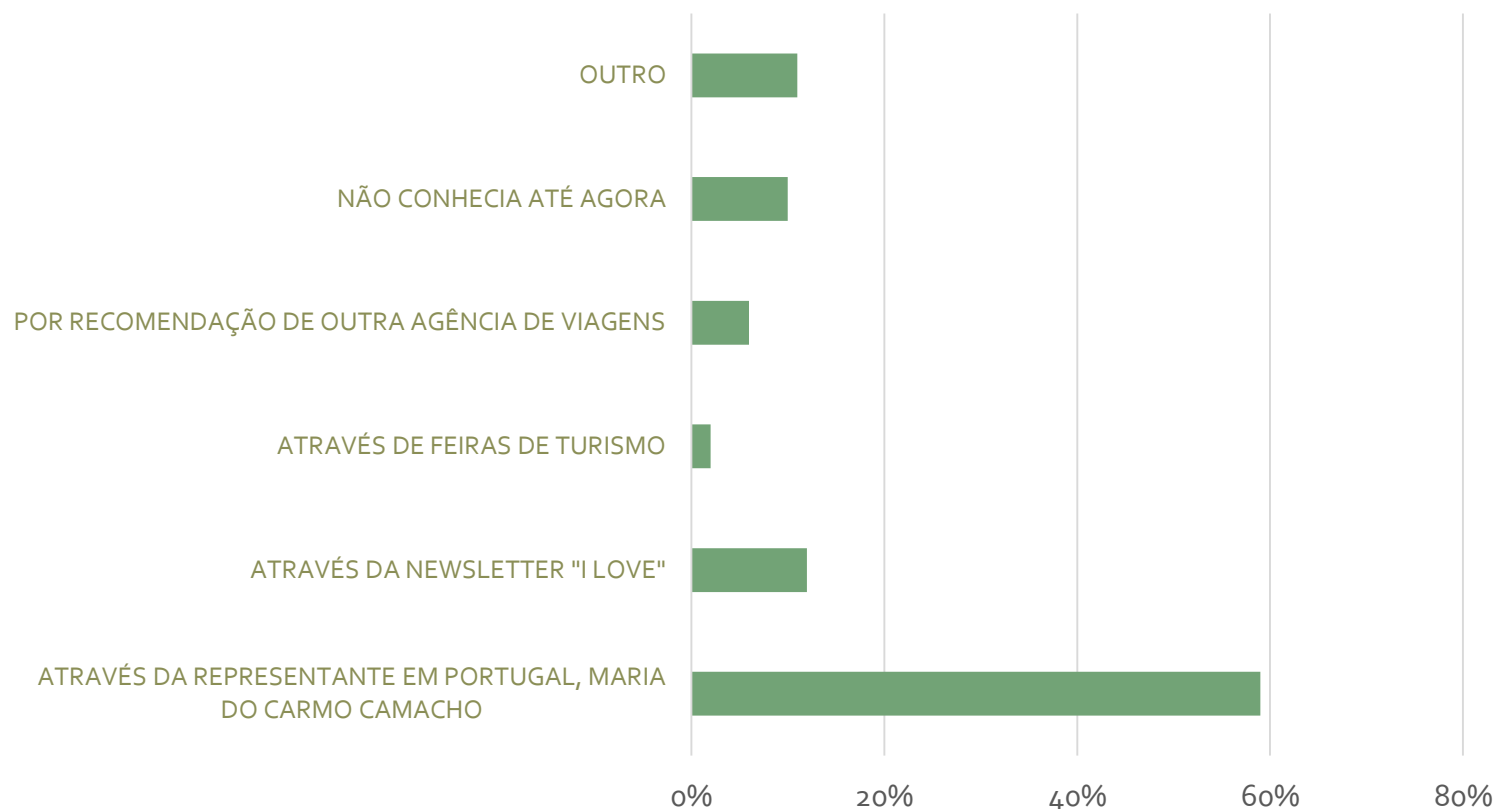
QUAIS AS QUALIDADES QUE MAIS APRECIA NUM DMC?



COM QUE SEGMENTOS TRABALHA HABITUALMENTE PARA O BRASIL?

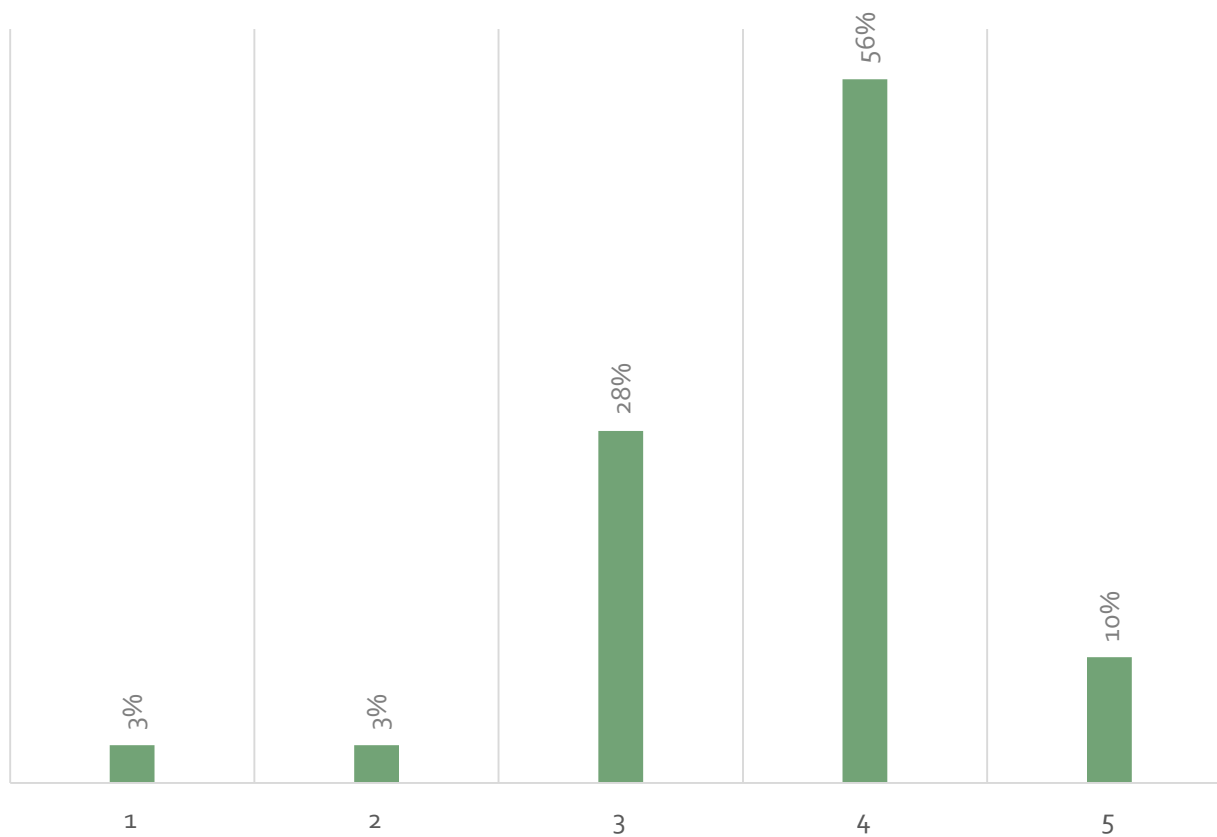


COMO TOMOU CONHECIMENTO DA GLOBALMUNDI - BRASIL?

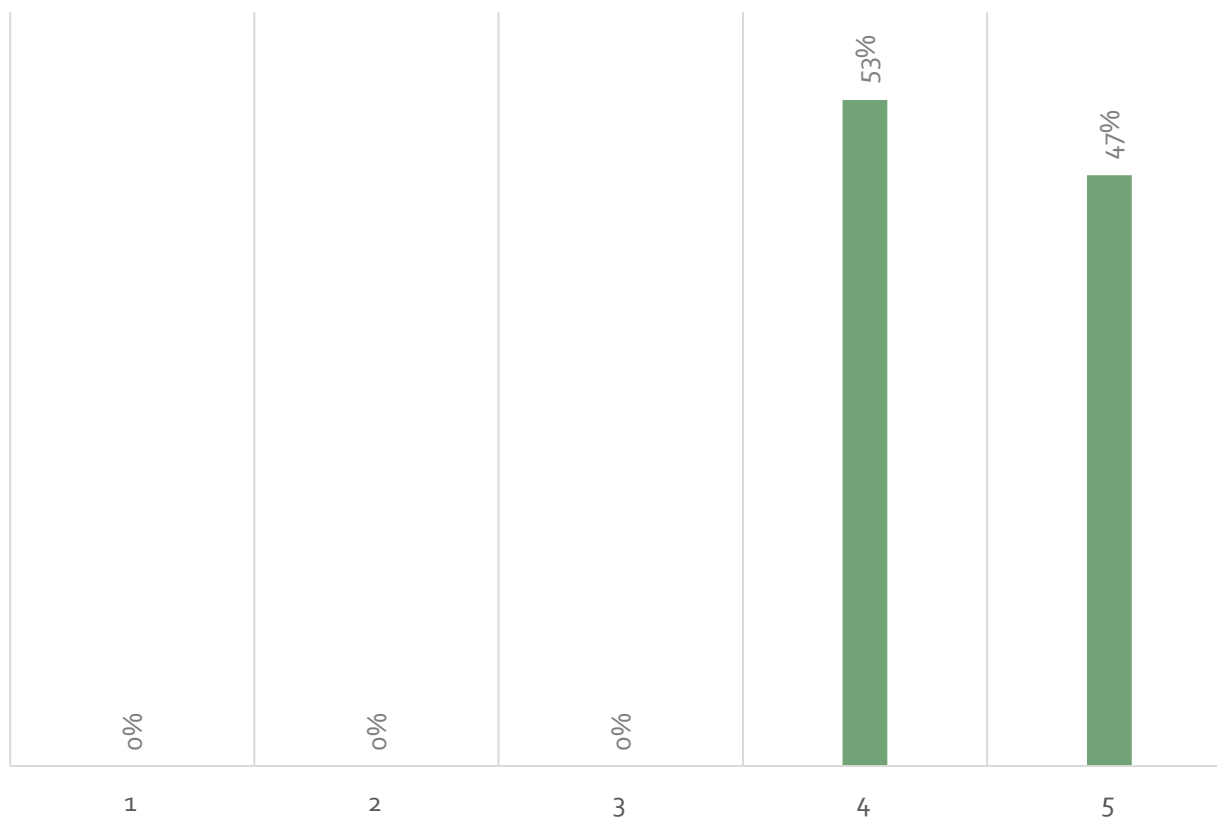


SE JÁ TRABALHOU COM A
GLOBALMUNDI, COMO
AVALIA OS SEGUINTE
SERVIÇOS (DE 1=Mau a
5= Excelente):

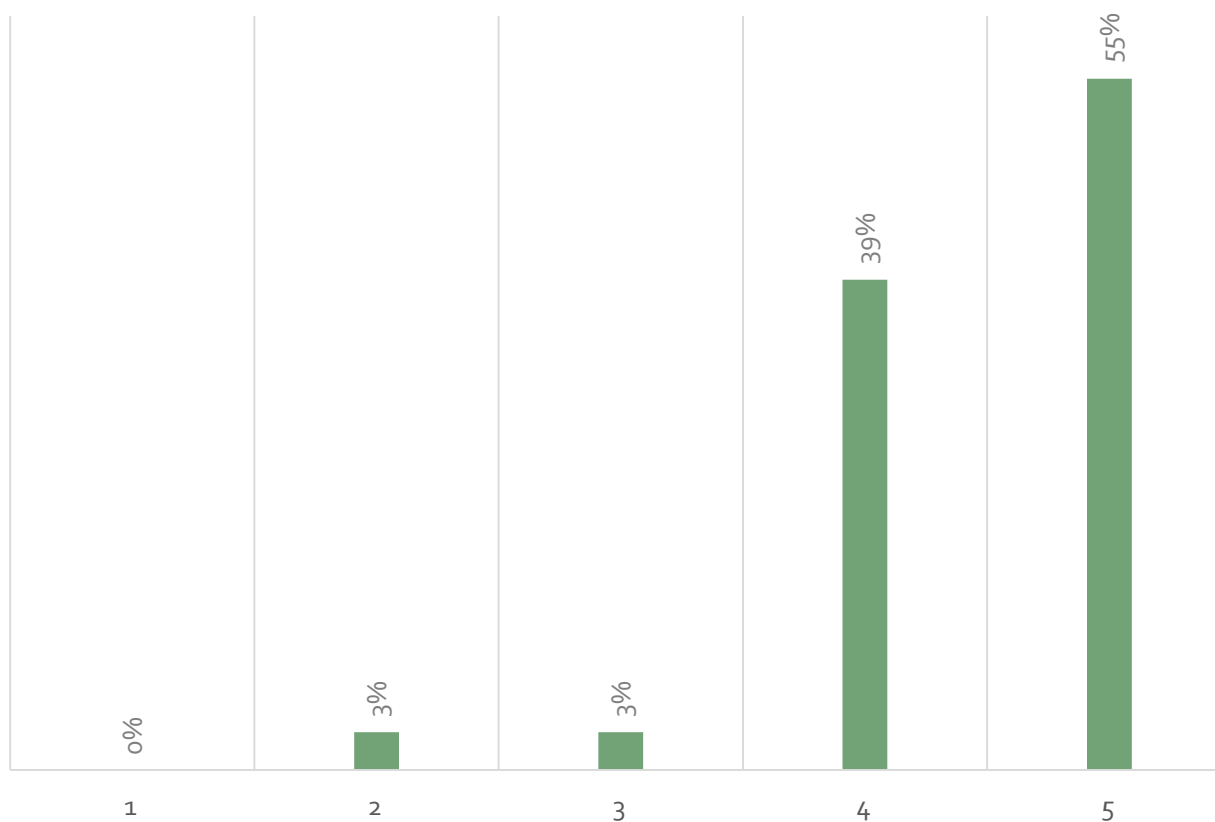
PREÇO



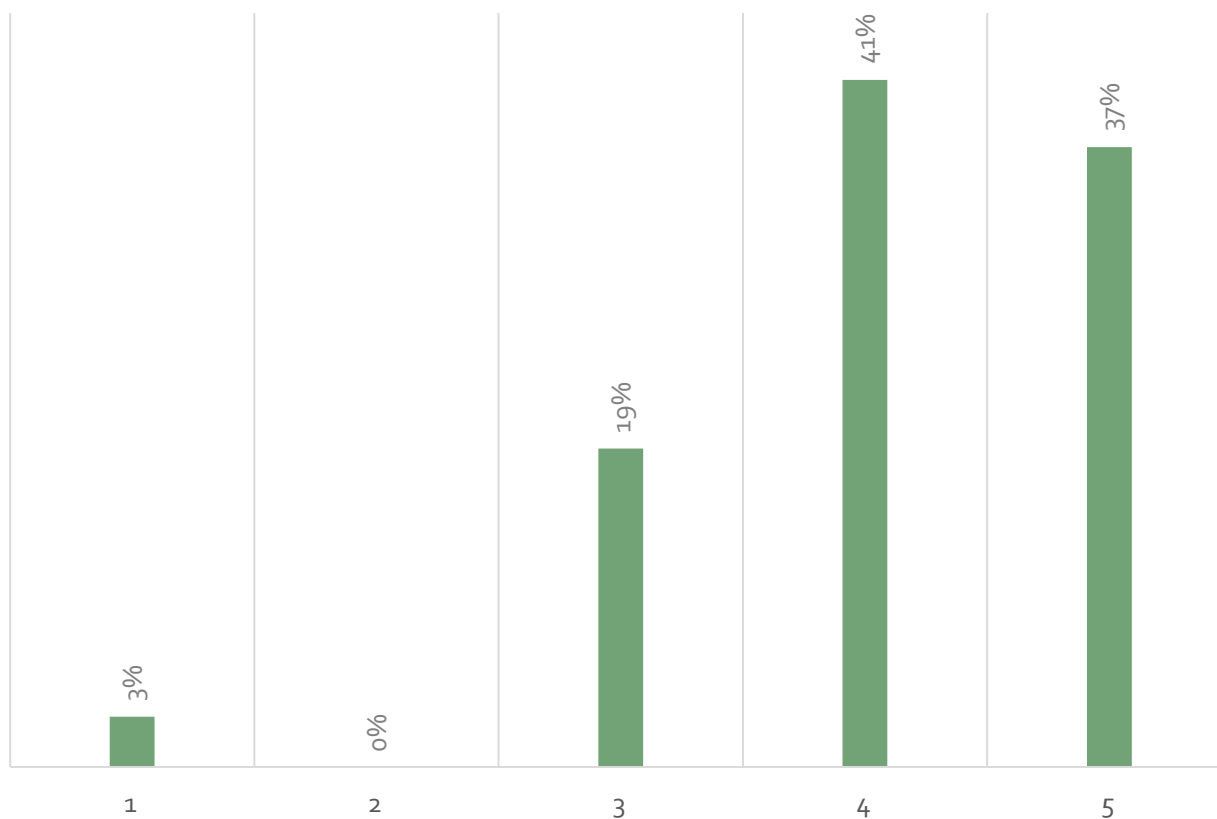
QUALIDADE DOS SERVIÇOS



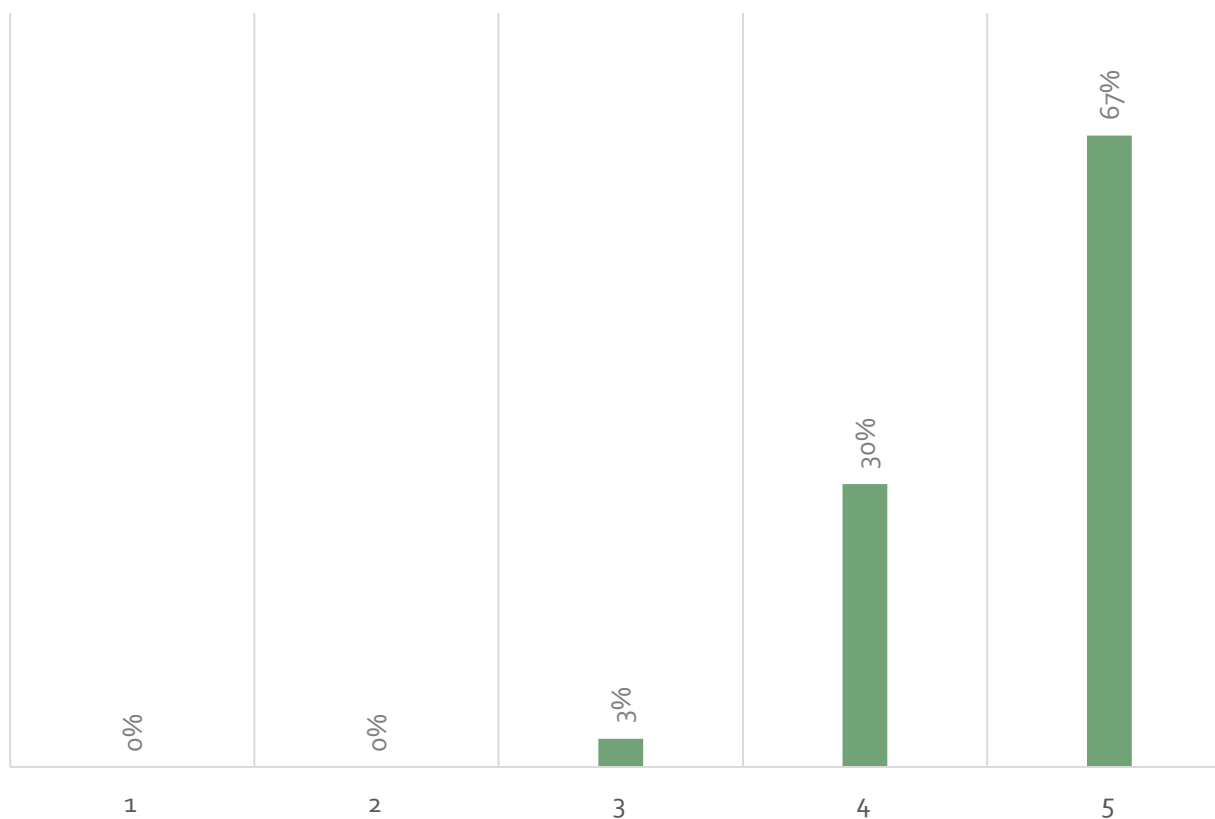
RAPIDEZ E ASSERTIVIDADE DE RESPOSTA



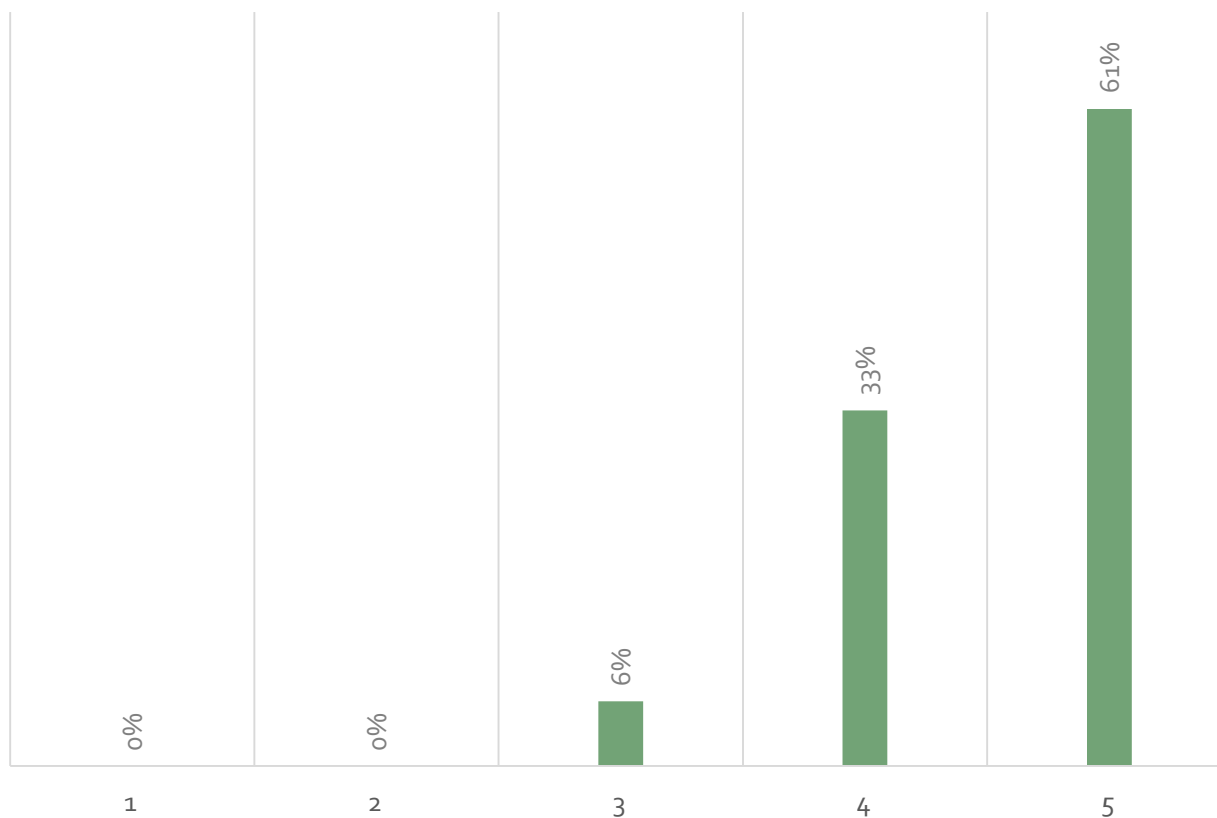
FACILIDADE NO PAGAMENTO



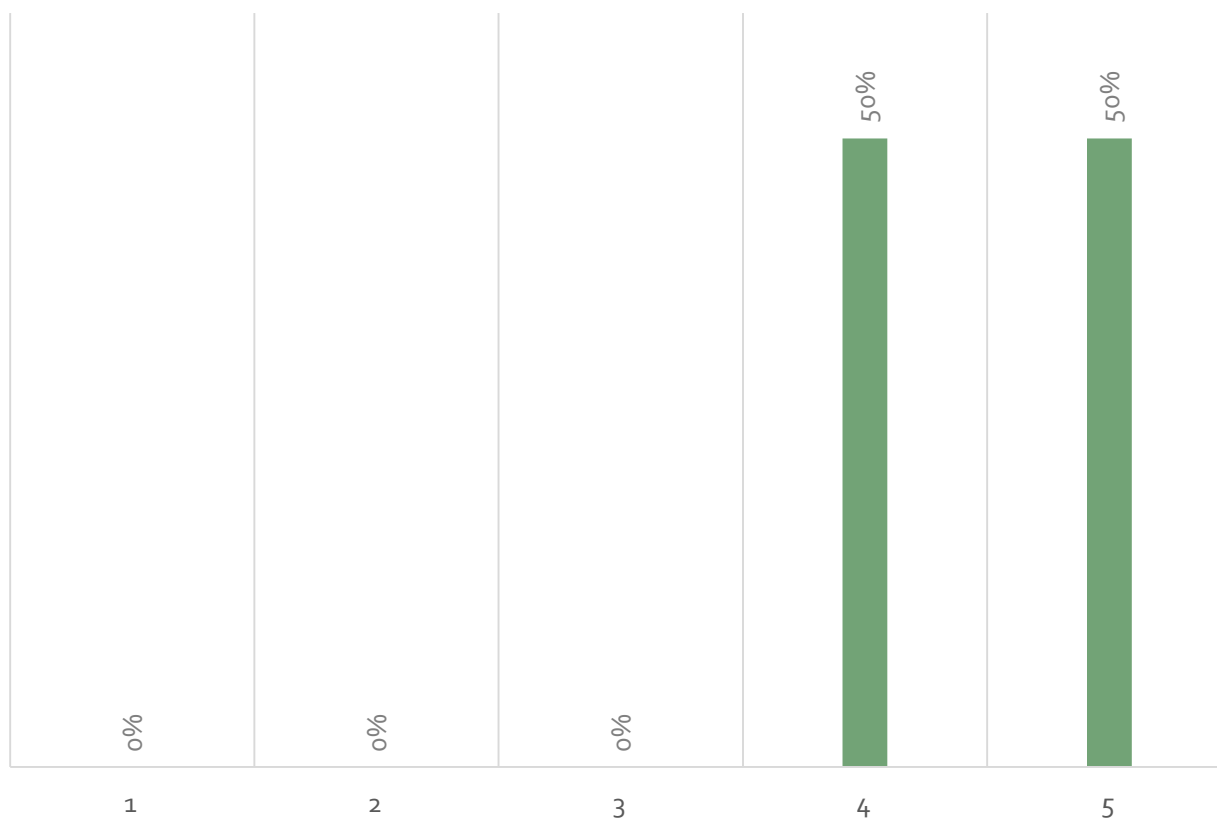
SIMPATIA E PROFISSIONALISMO



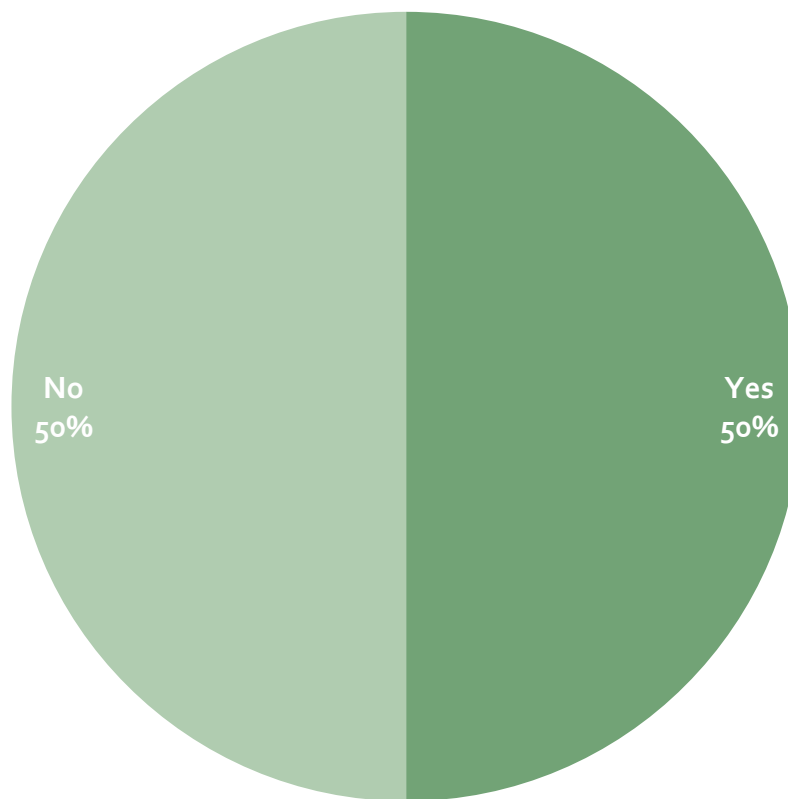
FACILIDADE NA COMUNICAÇÃO



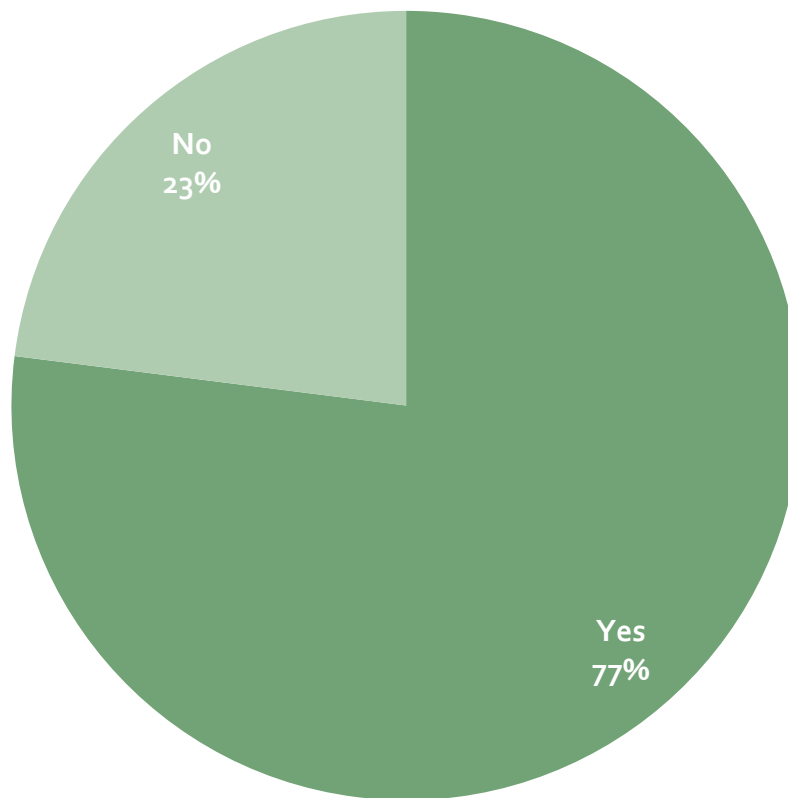
EFICIÊNCIA NA RESOLUÇÃO DE PROBLEMAS



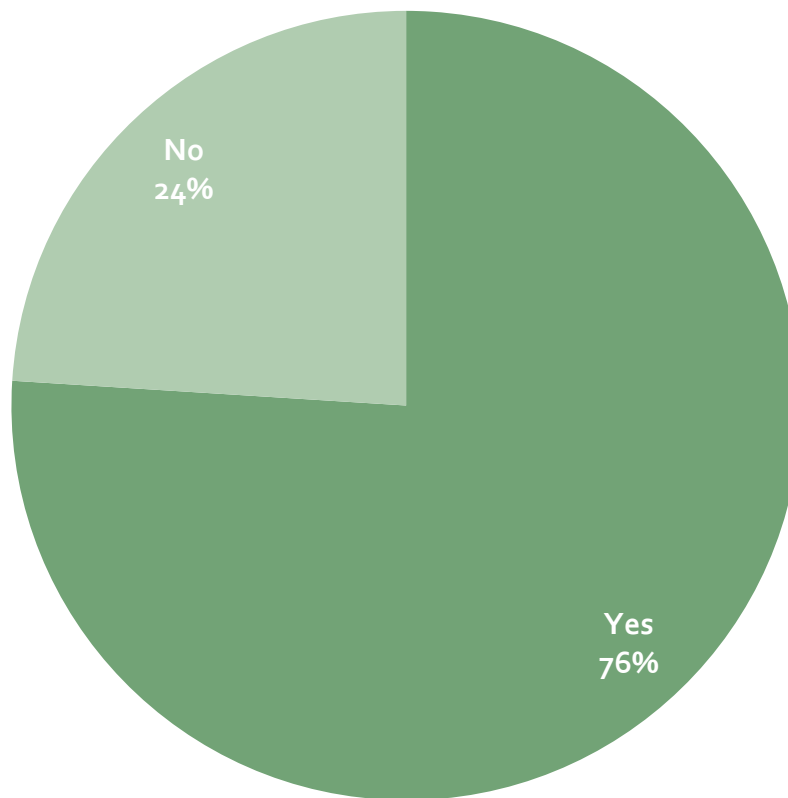
COSTUMA TRABALHAR COM OUTRO(S) RECEPTIVO(S) NO BRASIL



PARA O BRASIL, COSTUMA TRABALHAR COM OPERADORES PORTUGUESES



PARA O BRASIL, COSTUMA TRABALHAR COM SISTEMAS DE RESERVAS ONLINE?



SURVEY

83 AGÊNCIAS DE VIAGEM RESPONDERAM A ESTE INQUÉRITO